



Please fill out the following NAPA Drivability Form to help our Auto Werks technicians accurately diagnosis the problem with your vehicle. Bring it with you when you come in.

Owner Information

First Name* :

Last Name* :

Email address* :

Phone Number
xxx-xxx-xxxxx:

Comments:

Vehicle Information

Vehicle Year:

Vehicle Make:

Vehicle Model:

Vehicle Engine:

Vehicle Mileage:

Starting Problems:

- Will Not Crank
- Cranks But Won't Start
- Starts But Takes Along Time

Quits/ Running Problems:

- Right After Starting
- When Put Into Gear
- Right After Vehicle Comes To A Stop
- During Steady Speed Driving
- While Idling
- During Acceleration
- When Parking

Poor Idling Conditions: Idle Speed:

- Is Too Slow At All Times
- Too Slow With A/C On

Poor Running Conditions:

- Runs Rough
- Lacks Power

- Is Too Fast
- Is Rough Or Uneven
- Fluctuates Up and Down

- Hesitates Or Stumbles On Acceleration
- Bucks and Jerks
- Engine Knocks Pings Rattles
- Backfire
- Poor Fuel Economy
- Misfires or Cuts Out
- Surges and/or Chuggles
- Dieseling or Run-On
- Engine light Always On
- Engine Light On Sometimes
- Fuel, Gas, or Sulfur Smell

Poor Handling

- Pulls To One Side
- Hard Steering
- Vehicle Shakes and/or Vibrates While Moving

Auto Transmission Problems

- Improper Shifting (early/late)
- Changes Gear Randomly On Its Own
- Vehicle Does Not Move When In Gear

Noise Problems:

Odor Problems;

Problem Frequency:

- Always
- Often:
- Occasionally

Usually Occurs:

- Morning
- Afternoon
- Anytime

Engine Temp:

- Cold:
- Warm:
- Hot:

Vehicle Speed:

- Low:
- Cruising:
- High

Driving Conditions During Occurrence:

- Short - Less Than 2 Miles
- 2 - 10 Miles
- Long More Than 10 Miles
- Stop Go
- While Turning
- While Braking
- At Gear Engagement
- With A/C Operating
- With Headlights On
- During Acceleration
- During Deceleration
- Mostly Downhill
- Mostly Uphill
- Mostly level
- Mostly Curvy
- Rough Road

Weather:

- Cold
- Warm
- Hot
- Wet/Rainy
- Fog
- Snow/Hail
- Dust/Dirt
- Dry

Fuel Octane:

- 87
- 89
- 91
- More than 91

Brand:

- Gasohol
- Propane Conversion

Driving Habits:

- Drive Hard Before Engine Is Warmed
- Allow Engine To Warm
- Mostly City Driving
- Highway
- Park Vehicle Inside

Drive Per Day:

- Less Than 10 Miles:
- 10-50
- More than 50

Outside